

Privacy Policy

We take your privacy and data protection very seriously, and we want to make sure that you know what data we collect and how we use it.

If you have any questions or queries relating to our privacy policy, please contact dataprotection@123Comms.com.

Cookies

Our services use cookies to identify you while you are logged in and using the service. When you login our servers send a cookie to your browser, this cookie is remembered by your browser which sends it back to us every time you look at a page – this is how our servers can work out who you are.

By default our systems send session cookies to your computer, when you logout or close your browser window this cookie is either changed by us or forgotten by your computer.

When you login you can choose to have your login details remembered for up to 30 days. If you choose this a cookie will be stored on your machine and the information it contains will allow you to be logged in automatically. When you logout or login again from a different computer these details will be invalidated.

Please make sure that you do not choose the 'Remember my password' option if other people use or have access your computer.

Access to your data

Certain data added to the website i.e. message content sent by schools/clubs could be publicly accessible to all parents (or registered members) of that particular school/club.

Individual pupil/parent and contact information is strictly private and can only be seen by the school or the individual parent concerned. No parent can view contact data belonging to any other parent.

A user/parent/school/club can request a copy of all the information we have in our system relating to them for a nominal fee of £ 10.00, please contact dataprotection@123Comms.com.

Personal data required to use the service

This information is required by the system should you choose to register.

- Your name.
- Email address.
- Mobile Telephone number (if available)
- A password.
- Name of the school/club you wish to receive information from

- Relevant message group for each school/club (so that only relevant data is sent to you).

Updating your records

A user may update their data at any time via the website; this includes requesting that their data be deleted.

Deleted records will immediately cease to be visible/available to any school/club or user and will subsequently be removed from our database as soon as we have no further need for the data (usually within 30 days). If we are requested to retain data by relevant authorities then data will be held on the system until we are permitted to remove it.

Data we collect about your use of the website

Our web servers generate log files every time a page is accessed. This information is used by us to examine how our systems are performing and the level of service we are providing, the data is aggregated and does not identify any individual.

This information includes:

- The Internet address (IP address) of the computer that requested the page.
- The name of page/s you accessed.
- The page elements that were requested.
- The type of web browser you used.
- The length of time you remained logged in for.
- Any error messages.

Contacting us

In accordance with our commitment to quality and maintaining the highest level of service we record all calls made to and from us for training and monitoring purposes.

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